

# Spring UPDATE 2026



INSURANCE COUNCIL  
OF MANITOBA

## ICM REPORT

### Reporting Material Changes – What Licensees Should Include

As part of the licensing declaration made on their application, licensees agree to report any material changes to the ICM within 15 days. When submitting a material change, licensees should indicate whether the matter is insurance-related, whether Manitoba consumers were impacted, and include any supporting documents such as letters from regulators, proof of consumer remediation, or updated procedures. Administrative changes, including changes to legal name, address, employer, or additional occupations, must also be reported within the same 15-day timeline. Providing complete information helps the ICM maintain accurate records and assess any potential regulatory implications efficiently. To view the full article, click [here](#).



### ICM Code of Conduct Quizzes: Supporting Ethical Practice in Manitoba's Insurance Industry

Maintaining high ethical standards is essential to protecting consumers and ensuring trust in Manitoba's insurance industry. To support licence holders in navigating real-world ethical situations, ICM offers a series of interactive Code of Conduct Quizzes. These tools provide practical guidance and reinforce key principles outlined in the ICM's Codes of Conduct. To read the full article, click [here](#).

### Enhancing Industry Accountability Through Published Disciplinary Decisions

The Insurance Council of Manitoba (ICM) publishes disciplinary decisions to promote transparency, strengthen industry accountability, and support both public awareness and professional learning. To read the full article and view the latest decisions click [here](#).

### ICM Launches Educational Video Library for Applicants & Consumers

ICM is expanding its suite of educational tools with a series of short, easy-to-understand videos designed to support both licence holders and consumers. These resources break down key processes and empower Manitobans with the knowledge they need. Explore our latest releases - and what's coming next. To read the full article, click [here](#).



## Did You Know...

### Introducing Fresh Perspectives: Our New Council Members

We are pleased to welcome several new members to Council. Each individual brings unique experience, insight, and strengths that will enrich Council's discussions and further support the important work ahead. We appreciate their willingness to contribute their time and expertise, and we sincerely appreciate their commitment to serving in this role. We look forward to the valuable perspectives they will bring in the year ahead.

#### Life Insurance Council Members:

- **Jennifer Kien**, representing Insurance Companies
- **Jason Kenny**, representing Life Agents

#### General Insurance Council Members:

- **Amanda McGregor**, representing General Agents
- **Pamela Gilroy-Rajotte**, representing General Agents
- **Michael Kubrakovich**, representing the Public
- **Paul Balabanski**, representing Insurance Adjusters



For a list of all Council Members, click [here](#).

## Connect With Our Team



Looking to contact the right area within the Insurance Council of Manitoba? Our online [Staff Directory](#) provides an overview of ICM team members and their roles, helping you identify which department is best suited to assist with your inquiry.

As Manitoba's insurance regulator, the ICM is committed to protecting consumers and supporting a fair, transparent, and well-regulated insurance industry. Whether your question relates to licensing matters, including continuing education, to compliance matters, including how to file a complaint, or general administration questions, the directory helps guide you to the appropriate team.

## Building Forward: Strategic Progress, System Enhancements, and a Year of Strengthened Consumer Protection

As ICM concludes another year of meaningful progress, we are proud to share the key achievements that have strengthened consumer protection and modernized our regulatory tools. From completing the 2023-2026 Strategic Plan to investing in system security and service enhancements, this year reflects our commitment to continuous improvement. Here are the highlights shaping the path forward. To read the full article, click [here](#).



Are you completely covered in case you get hit by a coconut?